



Monday - Friday: 9:00 a.m. to 6:00 p.m.
Saturday: 9:00 a.m. to 1:00 p.m.

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CLARA BARTON HOSPITAL NURSING STAFF RECEIVES RECOGNITION BY NATIONAL PUBLICATION

The Becker Hospital Review, a national publication, recently named Clara Barton Hospital as one of the top five hospitals in Kansas with the highest nurse-patient communication scores. Clara Barton Hospital received this recognition as a result of the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Surveys completed by inpatients who received care at Clara Barton Hospital. HCAHPS provides the hospital with a standardized survey instrument and data collection methodology for measuring patient's perspective on their hospital care. Clara Barton Hospital partici-

pates in this program in order to better gauge the patient's perception about their care during their stay. As a result of these surveys, Clara Barton Hospital ranked fifth out of 127 Kansas Hospitals on nurse-patient communication. Eighty-eight percent of patients at Clara Barton Hospital responded that during their stay the nurses continually displayed exceptional communication. In Kansas, the average is 82 percent, slightly higher than the national average of 80 percent. "I am always extremely proud of our nursing staff here at Clara Barton Hospital, but it is nice to see this recognition in print," said Jane Schepmann, Clara Barton Hospital Chief Nursing Officer. "As a nursing staff, we try very hard to see things from the patient's perspective and to include the patient's input in our plan of care, and this data validates

that we that we are doing just that." The HCAHPS figures are available on the CMS' Hospital Compare website and

represent HCAHPS scores collected from July 2015 through June 2016, the most recent data available.



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The Center would like to hear from you. For information on how you can participate in a focus group discussion, contact Julie Kramp by email at: juliek@thecentergb.org subject line: Focus Group; or call 620-603-6910 to learn more.



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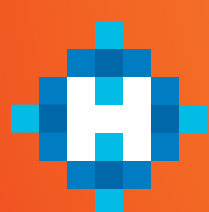
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