



# What Makes Heaven Heavenly

You will be you at your best forever. Even now you have your good moments. Occasional glimpses of your heavenly self. When you change your baby's diaper, forgive your boss's temper, tolerate your spouse's moodiness, you display traces of saintliness. It's the other moments that sour life. Tongue, sharp as a razor. Moods as unpredictable as Mount Saint Helens. This part wearies you.

Just think what Satan has taken from you, even in the last few hours. You worried about a decision and envied someone's success, dreaded a conversation and resented an interruption. He's been prowling your environs all day, pick-pocketing peace, joy, belly laughs, and honest love. Rotten freebooter.

But his days are numbered. Unlike he did in the Garden of Eden, Satan will not lurk in heaven's gardens. "There shall be no more curse" (22:3 NKJV). He will not tempt; hence,

you will not stumble. You will be you at your best forever! Christ will have completed his redemptive work. All gossip excised and jealousy extracted. He will suction the last drop of orneriness from the most remote corners of our souls. You'll love the result. No one will doubt your word, question your motives, or speak evil behind your back. God's sin purging discontinues all strife.

No sin means no thieves, divorce, heartbreak, and no boredom. You won't be bored in heaven, because you won't be the same you in heaven. Boredom emerges from soils that heaven disallows. The soil of weariness: our eyes tire. Mental limitations: information overload dulls us. Self-centeredness: we grow disinterested when the spotlight shifts to others. Tedium: meaningless activity siphons vigor.

But Satan will take these weedy soils to hell with him, leaving you with a

keen mind, endless focus, and God-honoring assignments. We might serve in the capacity we serve now. Couldn't earthly assignments hint at heavenly ones? Architects of Moscow might draw blueprints in the new Liverpool. We will feast in heaven; you may be a cook on Saturn. God filled his first garden with plants and animals. He'll surely do the same in heaven. If so, he may entrust you with the care and feeding of an Africa or two.

One thing is for sure: you'll love it. Never weary, selfish, or defeated. Clear mind, tireless muscles, unhindered joy. Heaven is a perfect place of perfected people with our perfect Lord.

From "3:16, The Numbers of Hope."

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# SAFETY IN THE SKY

## What to know about emergency air ambulance transportation



**FAMILY FEATURES**

For many types of medical emergencies, time is a critical factor. The faster a patient receives critical care, the greater the chances for a positive outcome, including a full recovery. However, for people living in remote areas and those who enjoy spending leisure time off the beaten path, time and help aren't always readily available.

Emergency air medical services can play a vital role in transporting patients who have experienced a medical episode such as a stroke, heart attack, burn- or trauma-related accident including motor vehicle accidents or workplace injuries. In these severe circumstances, patients

can benefit from emergency air medical services' significantly reduced transport times, specialized medical training and advanced equipment.

With the increased closure of rural hospitals, these transports can help patients receive the care they need. Understanding how emergency air medical services work can provide an advantage if a crisis requiring specialized transportation is experienced.

**The Decision to Use an Emergency Air Ambulance**

Emergency air ambulances are resources typically reserved for times when a patient is facing a life-, limb- or eyesight-threatening emergency and it is in the person's best interest to receive expedited medical care. A qualified situation typically involves the risk of

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serious or permanent damage to a patient's (or unborn child's) health or bodily function.

If the medical situation meets any of these criteria and the 911 dispatcher determines the patient would benefit from emergency ground or air medical transport, he or she may proactively dispatch an air ambulance along with a ground ambulance. Similarly, when assessing a patient who is critically ill or injured, a first responder or other authorized care professional on the scene will determine the closest and fastest options for getting to advanced medical care. If the condition is particularly serious, air transportation may be the most viable option.

In other situations, physicians or authorized health care professionals operating under strict protocols may make the decision to request an emergency air transport. An example would be when a patient urgently needs a higher level of care and is transported from a community hospital to a larger, better equipped facility such as a trauma center. In fact, these types of interfacility transfers of some of the sickest or most gravely ill patients make up the majority of emergency air ambulance transports.

**Payment Options and Insurance Denials**

Emergency air medical service payments can vary a great deal. In severe situations, patients cannot be denied access to air transport based on ability to pay. In fact, under the Emergency Medical Treatment and Labor Act, air ambulances are required to deploy (barring severe weather, maintenance issues or actively transporting another patient) and agree to take flights without any knowledge of the patient's ability to pay. Any type of insurance that may cover emergency air medical transport services, including health, auto, medical and liability, may be a source of payment. Additionally, for those covered through Medicare Part B, a co-pay and deductible may be all a patient is responsible for paying.

However, insurance companies deny payment for roughly 60% of these emergency transports, claiming they are medically unnecessary. Some air medical service providers, like Global Medical Response, employ a staff of highly trained Patient Advocates that work with patients to appeal these denials on their behalf. They work tirelessly to make sure insurance companies fulfill their responsibility to pay so patients are not left with unexpected bills because of surprise insurance denials, even if it takes months or years to resolve a denied claim. Ultimately, 90% of those denials are overturned after numerous appeals.

In the event insurance still will not pay the claim in full or the patient doesn't have insurance of any kind, the air medical service provider will work with the patient to find a solution that meets his or her unique financial needs to resolve any remaining balance.

**Emergency Air Ambulance Memberships**

A membership with an emergency air ambulance provider or group of providers, like AirMedCare Network, guarantees no out-of-pocket costs if transported by the provider covered under a membership program. Memberships typically require a minimal monthly or annual fee. In some instances, corporations purchase memberships to cover employees who work in remote areas or drive through large swaths of rural America.

Other benefits are often unique to the individual providers and can include memberships that are valid across a provider's full network, allowing for coverage while traveling. In addition, household memberships are available to cover people under one roof as well as undergraduate students. Becoming a member is also a way to support the health care needs of local communities since it helps providers operate in rural areas where having a quick response time to critical medical situations can save lives.

Find more information about emergency air and ground transportation services and membership programs at [globalmedicalresponse.com](http://globalmedicalresponse.com).



### UNDERSTANDING HOW AIR MEDICAL SERVICES ARE USED

**WHY ARE AIR AMBULANCES NECESSARY?**

According to the Association of Air Medical Services (AAMS), 90% of all medical transports are for patients who have suffered:

- STROKE
- HEART ATTACK
- BURN
- HIGH RISK NEONATAL
- FEVER/TIC CASES
- TRAUMA

**THE SEVERITY OF THE PATIENT'S CONDITION NECESSITATES:**

- Reduced transport time
- Advanced crew training
- Advanced equipment

**WHO MAKES THE CALL?**

PHYSICIANS, FIRST RESPONDERS, AUTHORIZED CARE PROFESSIONALS

With the increased closure of rural hospitals, these transports are becoming more common.

**WHAT TYPE OF CALL IS IT?**

**INTERFACILITY**: There is nothing routine about these calls. Often, a patient will arrive at a local hospital and the staff realizes they are unable to care for them because of the severity of the illness or trauma. The medical team calls air transport when it determines the patient's severity and/or condition requires a therapy that must be received in the 60-90 minute window for the patient's best outcome or to save their life.

**SCENE-BASED TRANSPORTS**: When an air ambulance needs to land at an accident site, such as a highway or road, to pick up a patient. These also include transports of patients suffering acute medical incidents like stroke or heart attack. In these cases, air ambulances will meet first responders at pre-established landing areas.

**WHICH COMPANY GETS CALLED?**

**IF MORE THAN ONE AIR MEDICAL SERVICES PROVIDER IS AVAILABLE:**

- PROXIMITY**: THE CLOSEST AIRCRAFT SHOULD BE CALLED
- RELIABILITY**: Are their estimated flight times accurate? Do the personnel work efficiently with the agency in the transition of patient care?

VISIT [GLOBALMEDICALRESPONSE.COM](http://GLOBALMEDICALRESPONSE.COM) FOR MORE INFORMATION.

Global Medical Response