

Our customers come first.
Now, more than ever.
New payment options for COVID-19 relief.

At Entergy Mississippi, we understand the immense impact the COVID-19 pandemic has had on our customers and communities. And we know that now, electricity is more important than ever. So for those struggling to make ends meet, we’ve developed new payment options to provide some relief during these uncertain times.

Our **Enhanced Customer Assistance Plan** provides flexible options to extend time to pay with payment arrangements. Any customer experiencing financial hardship is eligible to take up to 12 months to pay their current bill and/or unpaid balances.

For added convenience, new self-service options are available to select the extended payment arrangement that works for you. Visit **entergymississippi.com/mypaymentoptions**, or select Deferred Payment on the Entergy Mobile App, or call **1-800-ENTERGY** and follow our automated response system billing and payment menu.

entergymississippi.com/mypaymentoptions



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