

Wondering how to file for unemployment benefits online?

From the Dept. of Workforce Development

The Department of Workforce Development (DWD) is encouraging people to go online for faster service delivery. DWD's Unemployment Insurance Division is experiencing heavy call volume and longer than normal wait times.

For fast, up-to-date information and to apply for unemployment benefits, please head to <https://dwd.wisconsin.gov/ui/>.

This website also contains information:

For employees: The majority of people applying for unemployment benefits can complete their claim online. Receiving unemployment benefits is a two-step process:

(1) Apply online - The week you become unemployed, file your application online and do not wait to file. For more information, instructional videos, and to apply, please visit <https://dwd.wisconsin.gov/ui/en/apply/>.

(2) File your weekly claim - After you have applied online, you will need to file a claim certification each week. This will require you to answer a series of questions. You must continue to file a weekly claim certification for each week you would like to receive benefits. You can find more information at <https://dwd.wisconsin.gov/ui/en/handbook/english/conterpart3.htm>.

DWD has a helpful claimant handbook that can be found at <https://dwd.wisconsin.gov/ui/en/handbook/>. It contains important information and instructions about your eligibility for benefits and how to protect your rights to those benefits under the Wisconsin Unemployment Insurance law.

Employers can also find information on: Payment Options (<https://dwd.wisconsin.gov/uitax/payments/>) UI Employer Online Services (<https://dwd.wisconsin.gov/uitax/>)

DWD has a helpful Wisconsin Unemployment Insurance Handbook for Employers, which can be found at <https://dwd.wisconsin.gov/ui201/>. If you have difficulty finding the information you need, please use the search bar located at the top of each page by typing in keywords.

Local job centers, partners respond to COVID-19

Submitted by Gregg Bosak
Community Outreach Liaison

The Southwest Wisconsin Workforce Development Board (SWWDB) and several partner agencies are temporarily modifying service delivery approaches to help protect customers and staff in response to the COVID-19 outbreak.

Effective March 17, 2020, the Rock County Job Center and its outreach sites are altering workshops, events, large group activities and some limited one-on-one or face-to-face activities consistent with recent CDC guidelines. Group activities such as FoodShare Employment and Training (FSET) and Workforce Innovation and Opportunity Act (WIOA) orientations and workshops will be handled via videoconferencing, whereby one moderator will handle the session for all sites and counties. Participants will receive a link to access the webinar remotely, or they can call in to participate in the webinar.

The Rock County Job Center remains open to the public and will offer limited services and one-on-one appointments. At the time of this Press Release the Resource Room at the Rock County Job Center remains open to the public. However, people-gathering restrictions will apply and customers may be turned away to comply with the 10 person limit. Please expect wait times and time limits. To ensure the health of all customers and staff, the management team requests everyone to follow CDC guidelines and State orders, which can be found here: www.cdc.gov/coronavirus/2019-ncov/downloads/workplace-school-and-home-guidance.pdf and Mass Gathering Restrictions.

As a precaution, if you need to meet with a caseworker, career planner or career specialist, please call them first. Many Job Center staff are working remotely and will not be available for drop-in visits. All visits will be conducted as efficiently as possible to comply with social distancing and exposure control guidance.

SWWDB's Platteville Office is not open to the public at this time, but staff will be working onsite and can meet with customers who have pre-planned appointments that cannot be conducted via phone or virtually. SWWDB's Beloit offices are closed, with those services moved to the Rock County Job Center.

If you are unable to contact your assigned case worker/manager or career planner/specialist directly or do not know who to contact, please review the information below:

FSET: 608-314-3300, Ext. 351
WIOA: 608-295-6812

Unemployment claims are increasing, and we have seen several questions from both employees and employers alike. The Wisconsin Department of Workforce Development (DWD) is best situated to address these questions. Unemployment and other partner information is provided below:

Employee Unemployment Information: <https://dwd.wisconsin.gov/ui/en/services.htm>. If you are unable to go online, call: 414-435-7069 or toll-free 844-910-3661.

Employer Unemployment Information: <https://dwd.wisconsin.gov/ui201/phone201.htm>, 414-438-7705.

Division of Vocation Rehabilitation (DVR): dvr@dwd.wisconsin.gov, DVR Main Line: 800-442-3477.

Veteran Employment Services: Veterans 608-901-5722, Andrew.phelps@dwd.wisconsin.gov. Employers: 608-901-5688, William.matteson@dwd.wisconsin.gov.

Forward Services Corporation (Wisconsin Works (W2) and Emergency assistance): Forward Service Corporation will continue to offer services during this time. For questions regarding Emergency Assistance and to apply, please call 800-771-8420. For

questions regarding Wisconsin Works and to apply, please call 855-733-1311. We ask that those currently enrolled in Wisconsin Works to please reach out to your case manager directly – they will be reaching out to you during this time as well.

Wisconsin Access to learn more about FoodShare and BadgerCare: <https://access.wisconsin.gov/access/>.

General Help Email: [Email: help@swwdb.org](mailto:help@swwdb.org)

SWWDB and Job Center partners are continuously monitoring the pandemic situation and are making service, access

and compliance adjustments daily. Through cooperation, coordination and communication, our goal is serve all customers while protecting and promoting public health.

Every effort is being made to address the critical needs of businesses and job seekers during this outbreak. Please visit <https://dwd.wisconsin.gov/covid19> for more workforce development information relating to COVID19. Updates will be provided via SWWDB and Job Center facebook accounts: <https://www.facebook.com/RockCountyJobCenter/> and www.facebook.com/swwdb/.

Emergency guidance on remote notarization issued by DFI

From Wisconsin Dept. of Financial Institutions

At the direction of Governor Tony Evers, the Wisconsin Department of Financial Institutions (DFI) issued emergency guidance pertaining to remote online notarization in Wisconsin.

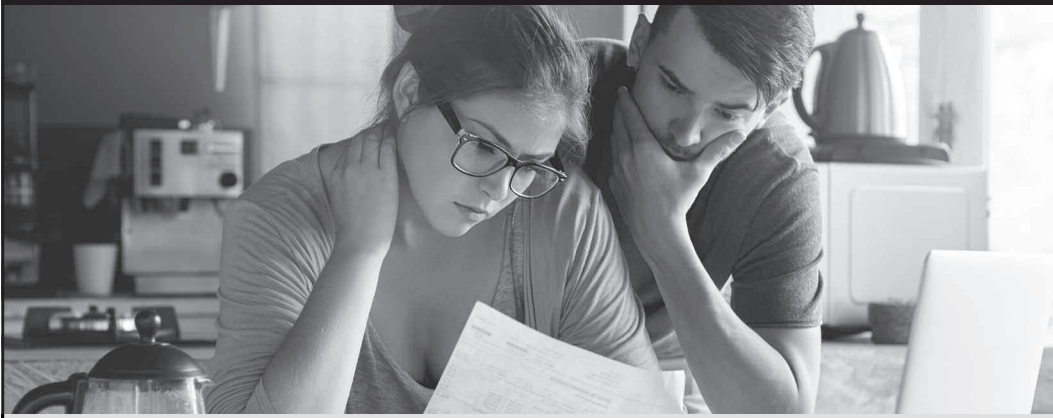
"Due to the COVID-19 public health emergency, remote online notarization is now authorized in this state, subject to several safeguards to ensure the integrity of the notarial process," said DFI Secretary Kathy Blumenfeld.

Remote online notarizations must be performed using technology providers that are regulated under standards that meet or exceed the safeguards set by Wisconsin Act 125. DFI has approved four remote online notarization providers thus far: Notarize.com and NotaryCam, which provide remote notary services to the general public, and Pavao or Nexsys, which provide them for title companies and other real-estate transactions.

"This action is necessary to provide relief to the people of Wisconsin who are following guidance to contain the spread of the COVID-19 virus and are in need of notarization services today," said Blumenfeld.

To learn more, read DFI's Emergency Guidance on Remote Notarization and visit DFI's Apostilles, Notary Public, and Trademark webpage.

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