

How To Dial Most International Calls

Dialing Instructions

International calling is more convenient today than ever before. Calls can now be dialed to many overseas countries by customers throughout the United States. To place international calls, follow the instructions on this page.

Station-To-Station Calls

To dial international calls, dial in sequence:

1. The International Access Code—011.
2. The Country Code—a two or three digit number.
3. The City Code—a one to five digit number.
4. The local telephone number.
5. The “#” button—where telephone is equipped with Tone Dial dialing.

For Example:

To place a call to Frankfurt, Germany, to telephone number 123456, you would dial:

International		Country		City
Access Code		Code		Code
011	+	49	+	69
+ 123456 (local number) + # button				
(if Tone Dial dialing*)				

*Tone Dial dialing saves additional time by using this step.

Dial the International Access Code (011 or 01) without pausing between digits. If you hesitate three seconds or more after dialing “0”, you’ll get your local operator. Signals (ringing, number busy, etc.) in other countries often differ from those in the United States.

Operator-Assisted Calls

To dial person-to-person, collect*, calling card and billed to a third number international calls, follow the instructions given above but use 01 for the International Access Code. After the call is dialed, the operator will come on the line to ask for information such as the name of the person you are calling or your calling card number. After dialing any international call, allow at least 45 seconds

for the ring to start.

Additional Assistance Or Information

Dial “0” (operator) if you need assistance:

1. To obtain a telephone number you don’t know
2. To obtain City Codes not listed in this section
3. For help in completing a call
4. For credit on a call on which you had difficulty, e.g., reached a wrong number. (There is a charge for this service)

*Certain countries will not accept collect calls.

Cost Of International Calls

1. Rate Periods - Vary from area to area but usually consist of a day rate, evening rate, and night rate period.
Example: For European and South American countries the periods would be -
Day Rate..... 7:00 a.m. to 1:00 p.m.
Evening Rate..... 1:00 p.m. to 6:00 p.m.
Night Rate..... 6:00 p.m. to 7:00 a.m.

2. Customer Dial Rate - A one minute initial period applies. The initial period rate and additional minutes are determined by the time the call is placed at the originating point.
3. Operator Assisted Rate - A three minute initial rate period applies.
4. Collect Calls - The person-to-person rate is applied to collect calls billed in the United States.

*Calls to the Bahamas, Bermuda, Canada, Jamaica, Puerto Rico, the Virgin Islands and the West Indies are considered long distance, not international calls.