People in Business

Ameren tabs VP of customer experience

Ameren Illinois promoted Joseph Solari to vice president of Customer Experience, effective March 1. Solari was



Solari

tapped to fill the vacancy created by the retirement of Mary Heger, senior vice president of customer experience. Heger departs Ameren effective May 1, after 45 years in a variety of technology, financial, and customer experience leadership roles.

As the head of customer experience, Solari will lead Ameren Illinois customer service, research and data analytics, customer engagement, and communications. He will report to Chairman and President Richard J. Mark.

Throughout his 25-year career, Solari has held a number of information technology leadership roles, leveraging technology and data to make it more convenient and more satisfying for Ameren customers to do business with the company. He was formerly director of Smart Grid Technologies and co-led the Ameren Illinois program to install smart meters at customer locations.

Solari earned his master's degree in business administration from Webster

University, his bachelor's degree in computer science from Webster University and a bachelor's degree in philosophy from Saint Louis University. He served as a St. Louis Archdiocesan Pastoral Council member from 2013-2019. He and his wife, Debbie, are the parents of three children.

Ethanol center adds research fellow

The National Corn-to-Ethanol Research Center at Southern Illinois University Edwardsville has welcomed



Ma

Post-Doctoral Research Fellow Mingjun Ma, PhD. Ma joins NCERC's growing team of researchers who focus on a variety of research topics that help support the expansion of

the bioeconomy in the U.S. and globally.

The Post-Doctoral Research Fellow program is supported through funding from the Illinois Corn Marketing Board which has been a longtime supporter of the NCERC and its workforce training programs.

"We're extremely grateful for Dr. Ma's arrival to our team. We have big plans to expand our research services and expertise in 2022 and he will play a critical role in doing so," said John Caupert, NCERC Executive Director. "We're particularly

excited to utilize his skill sets in Lifecycle Analysis and Technoeconomic Analysis as we take the next steps in projects related to novel uses of bio-based feedstocks and new uses for corn. NCERC owes this incredible opportunity to the ongoing support of Illinois' corn growers."

Ma joins NCERC after completing a doctorate in agriculture and biosystems engineering at Iowa State University where he performed research in corn fermentation, pet food and animal ingredients, and grain processing.

Gondolfi transitions to top strategy officer

A 20-year veteran with local nonprofit community development financial institution Justine PETERSEN, Galen



Gondolfi

holding the post of chief communications officer. Gondolfi will be spear-

Gondolfi was

recently made

chief strategy of-

ficer, previously

heading smallbusiness loan fund capitalization efforts with

Southern and Central Illinois banks, municipal and county governments, philanthropy and private investors.

Prior to his tenure with JP, Gondolfi worked in community development in Chicago, Boston and Washington, D.C.

Holland names VP of Pre-Construction

Swansea-based Holland Construction Services announced the promotion of veteran employee Paul Gansauer to vice president of Pre-



Construction. Gansauer has more than 15 years of experience at Holland and has risen through the ranks in a variety of roles to become one of the company's senior leaders. Gansauer

Gansauer started as a project engineer in 2007, then became an assistant project manager and project manager. He eventually moved to the Pre-Construction Department as an estimator, then senior estimator, director of Pre-Construction Services and is now the vice president. He currently leads a team of 13 members.

Gansauer will work with clients early in the development process to set projects on a path for success.

Bank names new mortgage loan originator

Town and Country Bank welcomed Shelley Manthei to its growing mortgage lending team in Edwardsville.



Manthei

Manthei will assist clients with mortgage solutions that meet their distinct purchasing and refinancing needs.

Manthei graduated from Southern Illinois University Edwardsville, earning a Bachelor

of Science in Early Childhood Education.

She has more than 10 years of experience in mortgage lending and is a resident of Glen Carbon.

Town and Country Financial Corp., headquartered in Springfield, Ill., operates as the parent holding company for Town and Country Bank including the bank's subsidiary, Town and Country Banc Mortgage Services Inc., with locations throughout central and west central Illinois and in Metro East.

Send People in Business items to Editor Dennis Grubaugh, dgrubaugh@ibjonline.com.

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Attorney vbinsbacher@bdhlawllc.com

Kevin Dawson Attorney kdawson@bdhlawllc.com

Dean Henke Attorney dhenke@bdhlawllc.com

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