

# Custom Calling Features - Cont.

**NEXT CALL ONLY.** The line is immediately re-blocked upon the completion of your call.

Line Blocking is available now to residential customers, law enforcement agencies, battered persons shelters and certain other agencies. Other business customers wanting Line Blocking must demonstrate in writing that disclosure of the calling name and number could endanger the caller, other persons or property. There is no monthly charge for Line Blocking. However, there is an installation fee charged if you choose not to add line blocking within 90 days of new service.

#### **CALLER ID WITH NUMBER ONLY - \$3.00 per month**

#### **CALLER ID WITH NAME AND NUMBER - \$4.50 per month**

Lets you know who is calling before you answer the phone. A display unit attached to your phone shows the name and number of the caller and may save the name and number of several callers. You may lease or purchase the caller identification unit from our office or a retail outlet store.

#### **ANONYMOUS CALL REJECTION - \$1.50 per month. Refuse calls from those who have blocked their number. \*77 to activate, \*87 to cancel.**

By dialing a simple code, you can program your phone to refuse calls from callers which have blocked their number. Those callers get a special message which says you do not accept anonymous calls and suggests they remove the blocking and call again. All other callers ring through as usual. (Note: Anonymous Call Rejection is only available to customers who subscribe to Calling Number Delivery).

#### **SELECTIVE CALL REJECTION - \$1.50 per month. With Selective Call Rejection, you can avoid unwanted calls.**

To Use Selective Call Rejection

1. To block unwanted calls, lift the receiver, press \*60 and follow the recorded instructions.
2. If you do not know an unwanted callers number, activate Selective Call Rejection immediately after hanging up from their call.
3. To cancel Selective Call Rejection, press \*80.

#### **AUTOMATIC CALLBACK \*66 - \$1.50 per month To deactivate \*86**

Allows you to dial a code to have your phone continuously attempt to redial a busy number that you've tried to call. This feature is active for a maximum of 30 minutes. You may still make and receive other calls. When the line is free, you will be alerted with a distinctive ring, and the call will automatically be made.

#### **AUTOMATIC RECALL \*69 - \$1.50 per month To deactivate \*89**

Allows you to return the call you just missed. By dialing \*69 this feature will tell you the last number that called. Either make a note of the number to call later or simply press 1 and the call will be placed for you automatically. Automatic Recall will not return blocked calls.

#### **CALL FORWARDING - \$1.00 per month**

Call Forwarding lets you transfer your incoming calls to another number. It's great for the business person who wants to catch after-hours calls at home, or for anyone who doesn't want to miss an important call.

#### **To forward your calls...**

- Lift the handset and listen for the dial tone.
- Dial \*72 (on rotary dial phones, dial 1172).
- Again, listen for the dial tone.
- Now, dial the number where you want your calls to be forwarded. (You can use Speed Calling codes if you have this feature.)
- You know your Call Forwarding feature is in effect when someone answers at the forwarding number.

If there is no answer at the forwarding number, or if the line is busy, hang up and repeat the steps above. If you do so within two minutes, you'll hear two "beeps," meaning your Call Forwarding feature is now working.

Once you've activated Call Forwarding, your phone will make one short ring each time a call is forwarded. You can still make outgoing calls from this phone.

If you wish to change the number to which your calls are being transferred, just deactivate Call Forwarding (see below) then follow the steps above to forward your calls to the new number.

#### **To deactivate Call Forwarding...**

- Lift the handset and listen for the dial tone.

- Dial \*73 (on rotary dial phones, dial 1173).
- Listen for two beeps. The Call Forwarding feature is no longer in effect, and calls will ring on your phone.

#### **CALL FORWARDING - BUSY LINE - \$1.50 per month**

With this feature, your calls are forwarded to the number you designate when your line is busy.

#### **To activate Call Forwarding - Busy Line...**

- Lift the handset and listen for the dial tone.
- Dial \*90, listen for a second dial tone, then dial the number you want the calls forwarded to.
- When the party answers, your forwarding is activated. If there is no answer, simply repeat the process within two minutes and you will hear a confirmation tone after you dial the number you want the calls forwarded to.

#### **To deactivate Call Forwarding - Busy Line...**

- Lift the handset and listen for the dial tone.
- Dial \*91, listen for 2 "beeps" that indicate the feature is deactivated.

#### **CALL FORWARDING - DON'T ANSWER - \$1.50 per month**

With this feature, your calls are forwarded to the number you designate when your line is not being answered. You designate how many rings are received before the call is forwarded.

#### **To activate Call Forward - Don't Answer...**

- Lift the handset and listen for the dial tone.
- Dial \*92, listen for a second dial tone, dial the number of rings (2-9) you want to receive before the call is forwarded, then dial the number you want the calls forwarded to.
- When the party answers, your forwarding is activated. If there is no answer, simply repeat the process within two minutes and you will hear a confirmation tone after you dial the number you want the calls forwarded to.

#### **To deactivate Call Forwarding - Don't Answer...**

- Lift the handset and listen for the dial tone.
- Dial \*93, listen for 2 "beeps" that indicate the feature is deactivated.

#### **PIC FREEZE - no monthly charge**

To prevent someone from changing your long distance carrier without your knowledge you can "freeze" your carrier choices just by filling out the necessary forms at our office.

#### **UNLISTED NUMBER and/or**

#### **UNPUBLISHED NUMBER - \$1.00 monthly**

If you choose unlisted, your telephone number will not be listed in the telephone book. If you choose unpublished, your telephone number will not be listed in the telephone book or directory assistance.

#### **TOLL DENIAL - no monthly charge**

You will not be able to make long distance calls.

#### **900 SERVICE**

900 telephone numbers are usually offered by businesses, broadcast stations or other organizations for the purpose of allowing callers to register opinions or listen to special recorded information. There will be a charge for these calls. 900 calls cannot be made from public (coin) phones or billed to another number. The telephone company will block 900 calls for you at no charge.

#### **900 BLOCKING**

900 Blocking is available without charge the first time to block access to 1 + 900 calls from your home or business telephone. 900 services provide access to a variety of information and entertainment sources on a pay-per-call basis. Some customers however prefer to have access to these services blocked. Blocking prevents connections to 1 + 900 dialing. If you would like to block access to 900 services please call our business office. If you have a complaint regarding 900 services, please call our business office. If you feel that your billing complaint has not been satisfactorily resolved, you may contact the Minnesota Office of the Attorney General at 612 296-6504.

#### **SELECTIVE CALL ACCEPTANCE**

#### **Monthly Rate - \$1.50 For 32 Numbers**

Allows you to create a list of telephone numbers from which you are willing to accept calls. Calls from phone numbers not contained on your list are sent to an announcement that informs the caller that you are not receiving calls at this time. This screening feature will work on blocked calls.